



Greater Wilshire Neighborhood Council
Charter Reform Ad Hoc Committee

January 15, 2026 Meeting
MINUTES – Approved by the Committee on January 29, 2026

I. WELCOMING REMARKS

A. Call to Order

A duly noticed meeting of the Charter Reform Ad Hoc Committee of the Greater Wilshire Neighborhood Council (“GWNC”) was held virtually over Zoom (Webinar ID No. 852 7699 4679) on January 15, 2026. Committee chairperson, Conrad Starr, called the meeting to order at 4:03 p.m.

B. Welcome

Mr. Starr welcomed the assembled group.

C. Roll Call

Mr. Starr called the roll. Three of four committee members were present (Mr. Starr, John Gresham, and Erika Stuart). [The GWNC Charter Reform Ad Hoc Committee quorum (the minimum number of Committee Members needing to be present to take binding votes on Agendized Items) was 51% of 4 Committee Seats, or three, so the Committee was able to take such votes.] Mark Alpers was absent.

II. GENERAL PUBLIC COMMENT ON NON-AGENDA ITEMS

There was no general public comment.

III. ADMINISTRATIVE ITEMS

A. Review and Adoption of December 18, 2025 Minutes

Mr. Gresham moved that the Committee adopt the December 18, 2025 minutes as presented. Ms. Stuart seconded. The motion carried by unanimous consent.

B. Review and Adoption of January 8, 2026 Special Meeting Minutes

Mr. Starr stated that the minutes had not yet been drafted. The item was postponed without objection.

C. Committee Membership - Seeking to Join, Departing

There were no nominations, motions, or votes.

1. Ethics Training Link: <https://localethics.fppc.ca.gov/> for non-Board members

IV. PRESENTATIONS

There were none.

V. COMMITTEE MEMBER REPORTS

Mr. Gresham spoke of that day's 2 p.m. Charter Reform Commission (CRC) Personnel and Budget Committee meeting and the CRC Ad Hoc Committee. He stated the importance of filing a CIS regarding the CRC's new Fuentes/Schlageter motion regarding a constituent services management role for the Department of Neighborhood Empowerment.

VI. CHAIRPERSON'S REPORT

There was no report.

VII. OLD BUSINESS

There was none.

VIII. VOLUNTEER ASSIGNMENTS FOR UPCOMING MEETINGS

See

<https://docs.google.com/spreadsheets/d/1QeIX0Hsogm0A10d76RXyHcaPN7Yb2rZnqOqcebEaqwg/edit?gid=0#gid=0>

A. Charter Reform Commission Meetings

This was not discussed.

B. GWNC Board Meetings

This was not discussed.

C. GWNC and Community Events

This was postponed indefinitely without objection.

IX. COMMUNITY IMPACT STATEMENT

A. **Proposed Motion:** Recommendation that the GWNC file a Community Impact Statement (CIS) to the Charter Commission and to City Council and Committees (Council File No's. _____) [POSITION TO BE TAKEN/LETTER TO BE REFERENCED] and that the GWNC appoint [NAME(S)] to present GWNC CIS and/or its Position to the Los Angeles City Charter Reform Commission at a meeting of said Commission, as directed by GWNC President and/or GWNC Charter Reform Ad Hoc Committee Chair.

Mr. Gresham described and the Committee reviewed the Fuentes/Schlageter Motion.

It was agreed to postpone any motions, but the following points were noted which might comprise a future motion (typos included):

- Putting a middleman in constituent requests depersonalizes it and removes it from scrutiny.
- Better government is trying to make DONE more legitimate.
- How is their past success measured? So much is success measurement free - it's about increasing happiness and depoliticizing, which is unmeasurable.
- What would a budget look like for this?
- My-LA-311 (311) is not working perfectly.
- Currently we give 311 case numbers to our council offices when there is no good response and they expedite and report back to our NC in person and when we can ask questions live of them.
- Who has the "customer" been for DONE to this point? Is it NCs? Is it the general public? How does their customer currently rate them? Would there be a threshold and which they are not the right candidate for this job?

- Decentralization by its very definition lessens the importance of every request that comes in - there is a more limited ability to discern between important requests and less important requests. They are supposed to be working with the Mayor and City Council to develop a team of service deputies – a new structure would delay requests that come in through the transition at a crucial time for the City.
- NCs have developed relationships with Council Offices and understand the need to be realistic about their challenges and limitations and just increasing the bandwidth of complaints is not always the way of getting results. 311 on the other hand is a system that is subject to being gamed. We tell our neighbors to enter the same requests for streetlights and potholes because the city is data driven and the more people pile on the more likely the result, which is the definition of inefficiency on their end and it can lead to already - areas of greater tech literacy are poised to get better results.
- As an alternative, council offices could refer their requests to DONE.
- No footnotes, no references.
- When the budget is in the toilet and we have no money, why create another agency when we have no money?
- DONE has no accountability currently with requests — doesn't have a ticketing system, there's not a portal, their website has no consistent body of knowledge. They live off anonymity.
- DONE has a poor track record with training via Cornerstone and with phone calls - getting replies.
- DONE has an issue of not following up on enforcement of BONC policies
- This would only be successful if there were an accountability system in place.
- The 311 system took a long time to be as good as it is today.

Mr. Gresham led the group in a discussion of the proposed increases to City Council, for which the prevailing opinion at CRC was to increase to 23 members.

It was noted that The California Voting Rights Act encourages single seat council districts because they provide better representation for minority voters.

X. NEW BUSINESS

A. GWNC Charter Reform Ad Hoc Committee Regular Meeting Schedule

This was postponed without objection.

B. Survey of GWNC Stakeholders

This was postponed indefinitely without objection.

C. Infosheet on CR for sharing/distribution

This was postponed indefinitely without objection.

D. Town Hall for GWNC Stakeholders

This was postponed indefinitely without objection.

XI. ADJOURNMENT

The meeting was adjourned at 5:36 p.m. without objection.

Respectfully submitted by Conrad Starr. The GWNC Charter Reform Committee Minutes are located at <https://greaterwilshire.org/ad-hoc-committee-agendas-minutes/>.